

Accessibility statement

This accessibility statement applies to the Financial Supervisory Authority's electronic services website asiointi.finanssivalvonta.fi. The statement was prepared on 5 July 2019. The accessibility of this digital service has been assessed by Eficode Oy.

Accessibility status of the website asiointi.finanssivalvonta.fi

The website does not meet critical accessibility requirements. The deficiencies are outlined in the appendix [FISA saavutettavuuspuutteet EN.pdf](#). The website is based on off-the-shelf software, which cannot be changed with regard to accessibility.

Feedback and contact information

If you observe on the website any accessibility issues other than those listed in the above-mentioned appendix, please in the first instance send us your feedback by email to the address fiva-asiointi@finanssivalvonta.fi. We will try to respond within 14 days. If you are not satisfied with the response you receive or you do not receive a response from us within two weeks, you may file a complaint with the [Regional State Administrative Agency for Southern Finland](#). The agency website has detailed instructions on how to file a complaint and how the issue will be handled (in Finnish and Swedish only).

Contact information of the supervisory authority

Regional State Administrative Agency for Southern Finland
Accessibility Supervision Unit
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